



December 6, 2022

Amy Bricker
President, Express Scripts PBM
1 Express Way
St. Louis, Missouri 63121

David Cordani
Chairman & CEO, Cigna Corporation
900 Cottage Grove Road
Bloomfield, CT 06002

Dear Ms. Bricker and Mr. Cordani:

On behalf of the 60 Plus Association – American Association of Senior Citizens, representing millions of senior citizens and older Americans nationwide who rely on Medicare, we are writing to raise deep concerns with the decision of Express Scripts, Inc. to terminate its Medicare agreement with Kroger.

This means that seniors who select a Medicare plan that includes Express Scripts will be unable to fill their prescriptions at their local Kroger pharmacy starting January 1, 2023.

In an effort to increase profits, Express Scripts will severely restrict seniors and retirees' access to prescriptions and likely force them to pay more out of pocket for lifesaving medications and health care.

Even worse, Express Scripts failed to notify its Medicare customers for weeks that their Medicare plan would no longer allow them to fill their prescriptions at their local Kroger pharmacy next year. During this time, Cigna's own online Medicare plan finder tool still showed that Kroger pharmacies would be in network for seniors with Express Scripts in 2023.

With Medicare Open Enrollment closing December 7, there are potentially hundreds of thousands of seniors who selected their Medicare plan based on what Cigna's plan finder said would allow them to continue to fill prescriptions at their local Kroger pharmacy. Now, time is running out for many to realize or change their plan.

The seniors and retirees who will be impacted the most will be those with mobility and transportation issues and those who have cultivated years, and in some cases, decades-long relationships with their local pharmacist. Now, those trusted relationships will be lost, and seniors will be forced to start over and find a new pharmacy and team that will invest time to help get their questions answered.

Unfortunately, seniors and retirees being stripped of access through their Medicare plans is not the only group Express Scripts has chosen to abandon out of greed in recent months.

Express Scripts decided to push out nearly 15,000 independent, local pharmacies from the TRICARE program that serves military members, veterans, and their families by offering unsustainable, below-cost reimbursement for dispensed medications – severely restricting access for American heroes – which has also forced Kroger pharmacies to leave the network as well.

As a result, Express Scripts and Cigna have been condemned by leading military and veterans organizations, Members of Congress, and even their own customers.



The message is clear: Express Scripts has abandoned and is providing a great disservice to our country's active duty military members, veterans, their families and dependents, and now seniors who rely on Medicare.

Cigna and Express Scripts should be focusing on reaching agreements that increase access for veteran and Medicare beneficiaries and provide clear, transparent communication when they suddenly terminate contracts that could impact millions of Americans.

Respectfully,

Saul Anuzis, President